internet matters.org

Parental controls guide

Snapchat guide

Parental Controls information

Type of guide

Social media privacy guides

Features and Benefits

Snapchat features a number of functions to help your child manage who can see their content and how they interact with others. They can also use the reporting function to flag content that breaks community guidelines and upsets them.

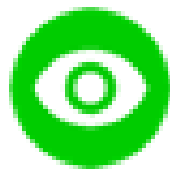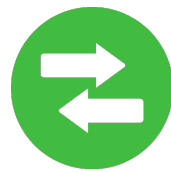---

What specific content can I restrict?

|					
Chatting	Inappropriate content	Location sharing	Privacy and identity theft	Sharing Data	Sharing location

Social networking

What do I need?

A Snapchat account (username and password)

Snapchat guide

Notifications You can choose to enable or disable receiving notifications such as Stories from friends, Mentions, Reminders. Open Snapchat, tap the circle or your icon in the top-left hand corner of the screen. Next, tap the Settings icon located in the top-right hand corner.
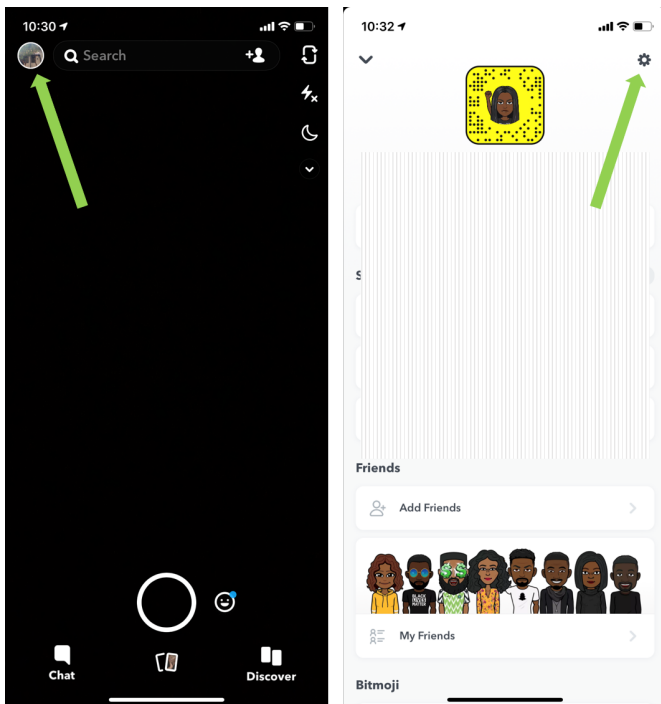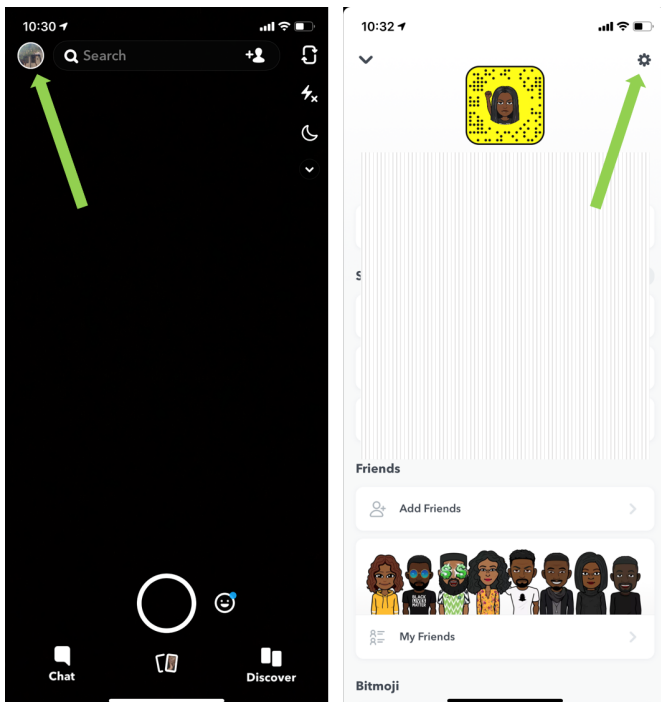
Snapchat guide

Tap 'Notifications' then 'Enable Notifications' (if already disabled) and then swipe on the toggle for whichever feature you want to enable or disable. Disabling notifications may be good for your teen so they don't get too overwhelmed with lots receiving lots of notifications.
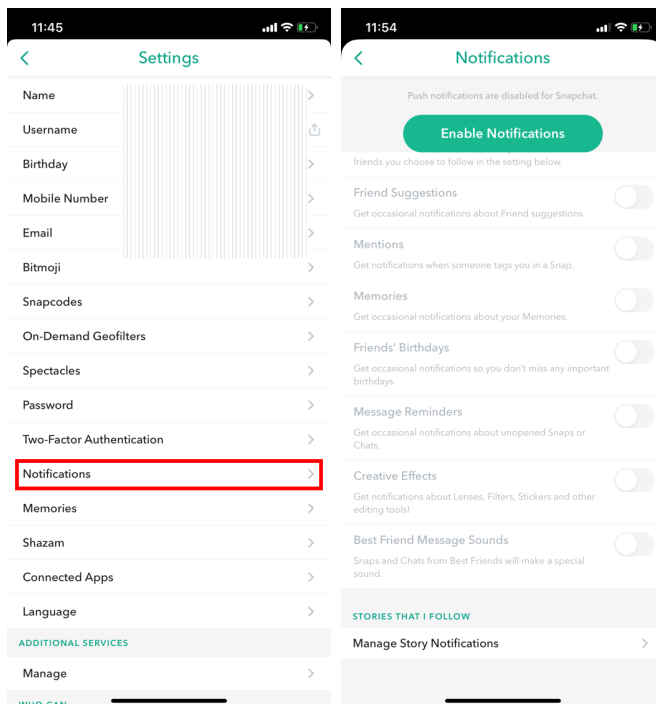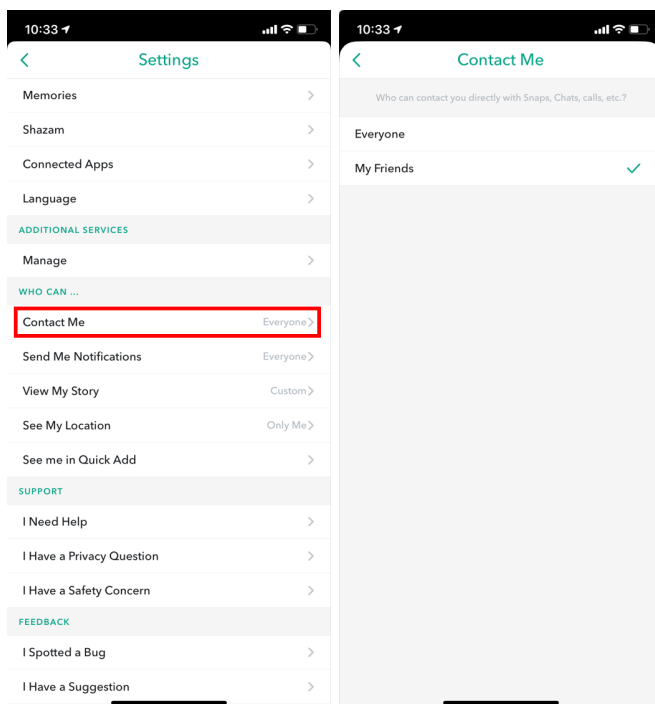
Snapchat guide

Choose who can contact you Open Snapchat, tap the circle or your icon in the top left-hand corner of the screen. Next, tap the Settings icon located in the top-right hand corner.
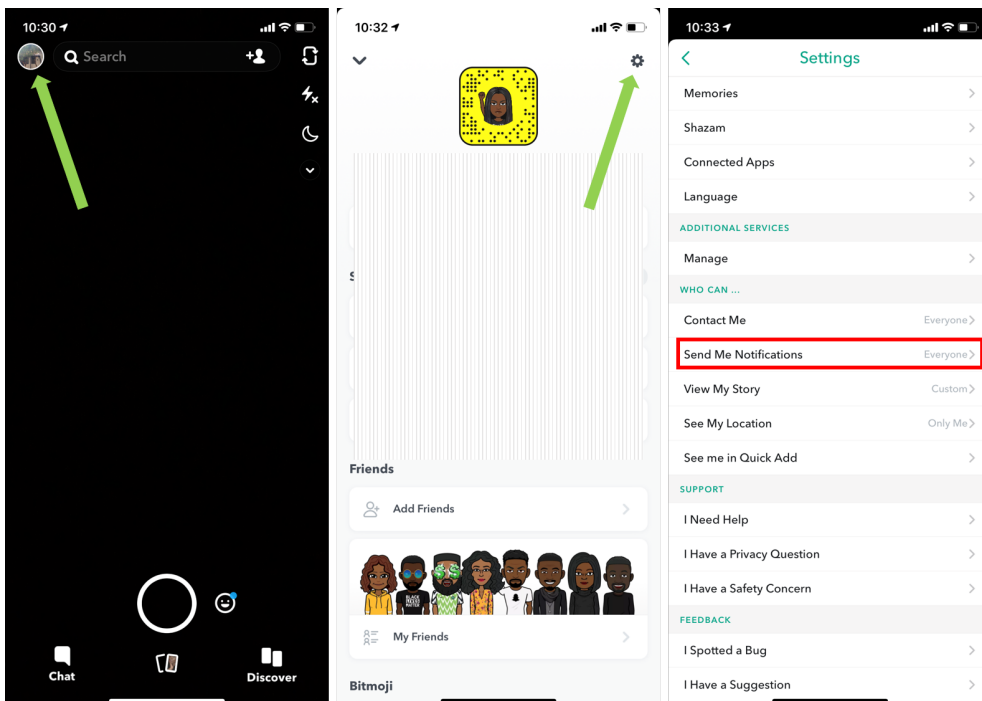
Snapchat guide

Scroll down to 'Who Can', then tap Contact Me, then choose either 'Everyone' or 'My Friends' option. When choosing this option you are allowing users to contact you directly via Snaps, Chats, calls, etc.
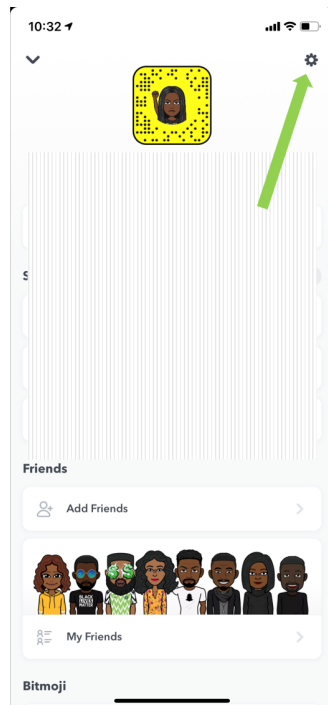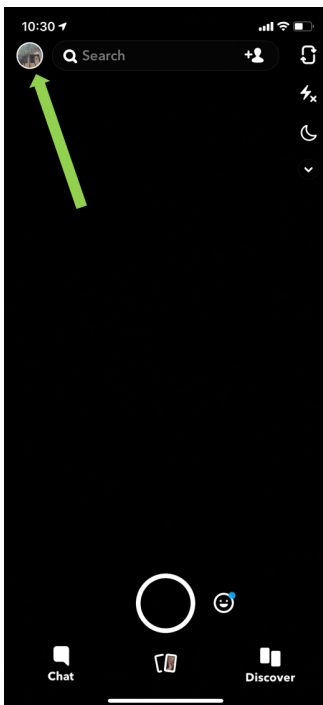
Snapchat guide

Choose who can send you notifications Open Snapchat, tap the circle or your icon in the top left-hand corner of the screen. Next, tap the Settings icon located in the top-right hand corner. Next, tap 'Send Me Notifications' then choose whichever option you prefer.
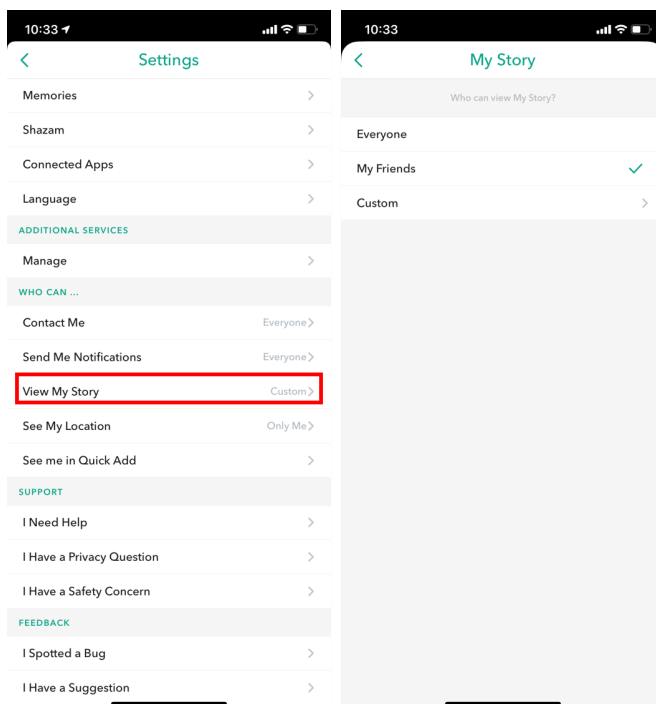
Snapchat guide

Choose who can view your story Open Snapchat, tap the circle or your icon in the top left-hand corner of the screen. Next, tap the Settings icon located in the top-right hand corner.
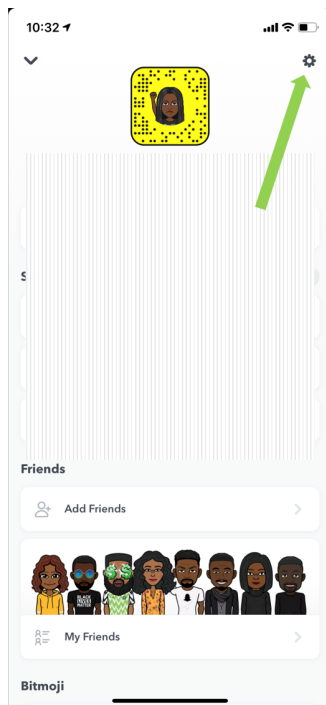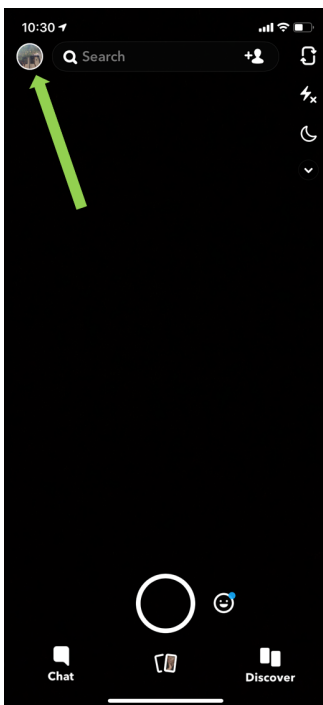
Snapchat guide

Next, tap 'View My Story' then choose whichever option you prefer.

Snapchat guide

Location sharing It's recommended your teen doesn't share their location. To disable location sharing: Open Snapchat, tap the circle or your icon in the top left-hand corner of the screen. Next, tap the Settings icon located in the top-right hand corner.

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'Ghost Mode' – when this is enabled, your friends can't see your location. Tap the toggle feature until it turns blue. If disabled (grey), you can choose from three other options – 'My Friends, 'My Friends, Except' and 'Only These Friends'. Tap, 'See My Location'. We recommend the 'Only Me' settings for added security. We also recommend disabling the 'Allow friends to request my location
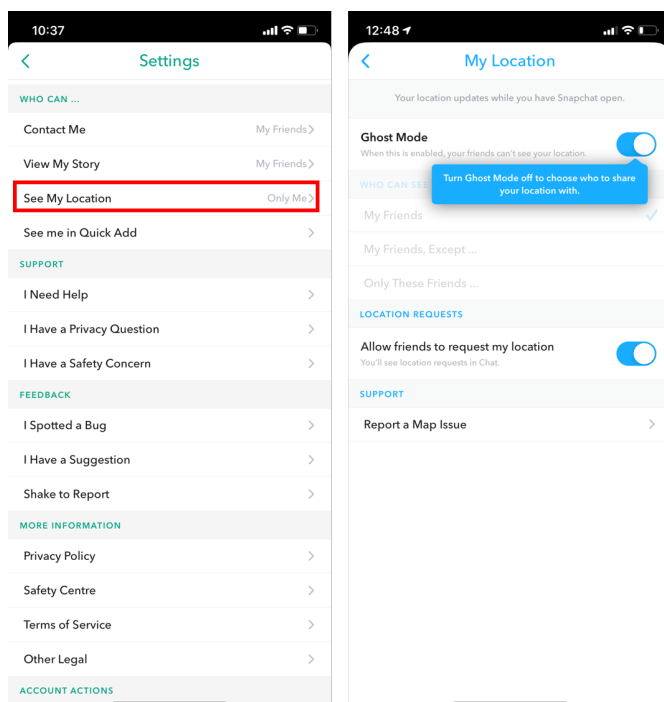
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How to report someone Open Snapchat, tap 'Chat' in the bottom left-hand corner. Choose who you want to report by tapping and holding down on their name. Tap 'More'.
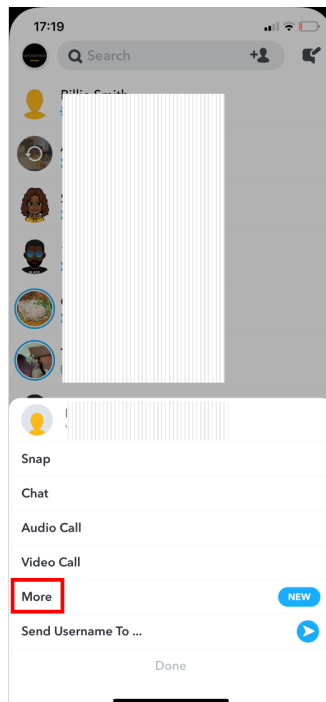
Snapchat guide

Next,tap 'Report', then select the reason you want to report them and follow the prompts.

Snapchat guide

How to report something else You report a Story, abuse, Lenses, a safety concern or an infringement. Open Snapchat, tap the circle or your icon in the top left-hand corner. Next, tap the Settings icon located in the top-right hand corner.
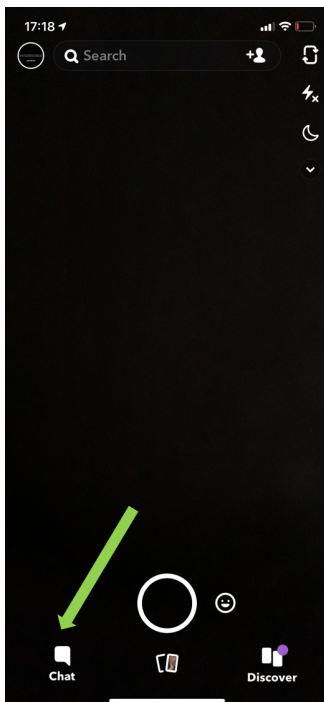
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Scroll down to Support and tap 'I Need Help'.
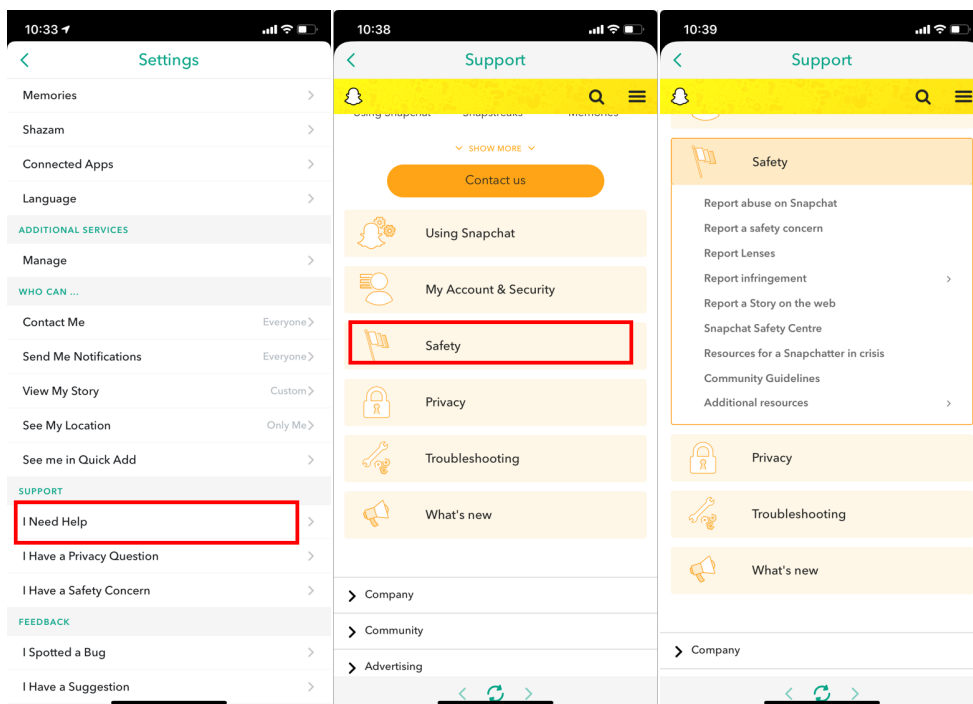
Snapchat guide

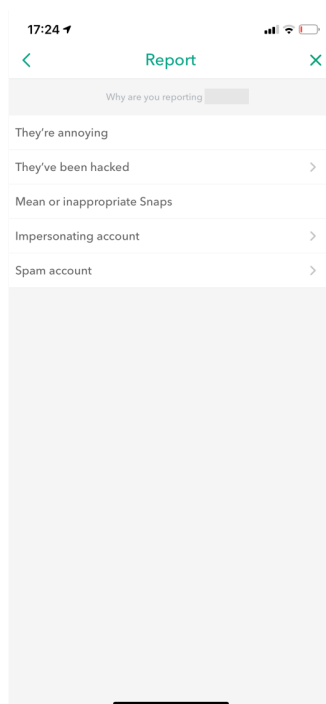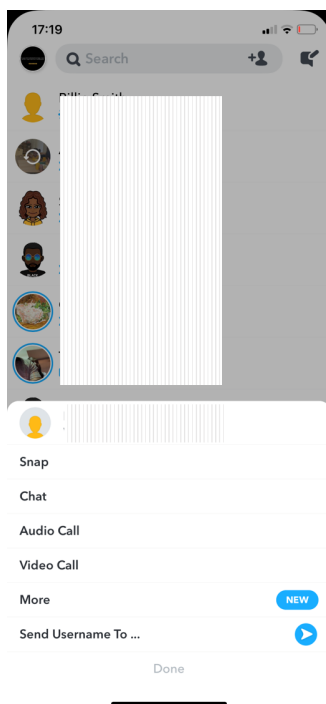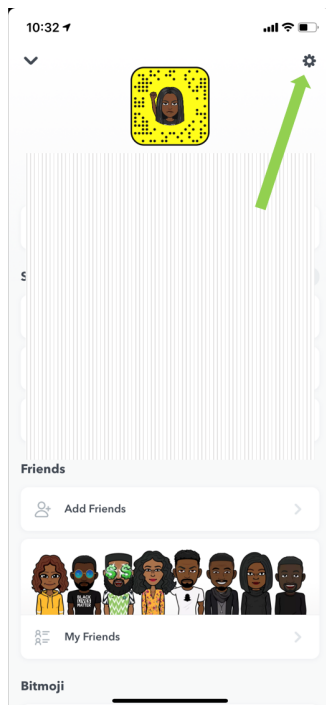How to block someone There are two ways to block someone: 1-block from your chat history or 2 – block someone from your friends list. To block someone from your chat history: Open Snapchat, tap 'Chat' in the bottom left-hand corner. Choose who you want to blo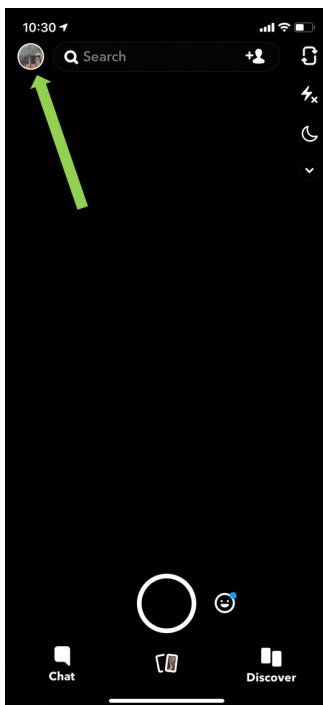ck by tapping and holding down on their name. Tap 'More'. Next, tap 'Block', confirm you want to Block by tapping 'Block' again.
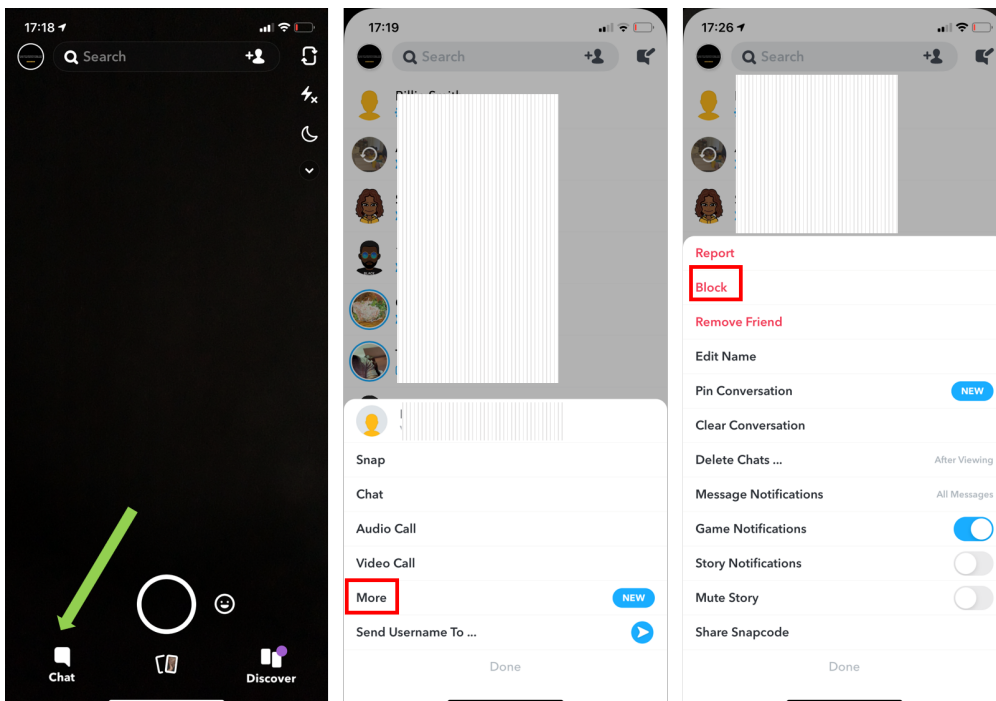
Snapchat guide

15 To block someone from your friends list. Tap your icon in the top-left hand corner, then tap 'My friends'. Then, tap and hold their name until the 'Block' option pops up. Tap 'Block'.

1

2

My Friends

Find Friends

A

Block

Remove Friend
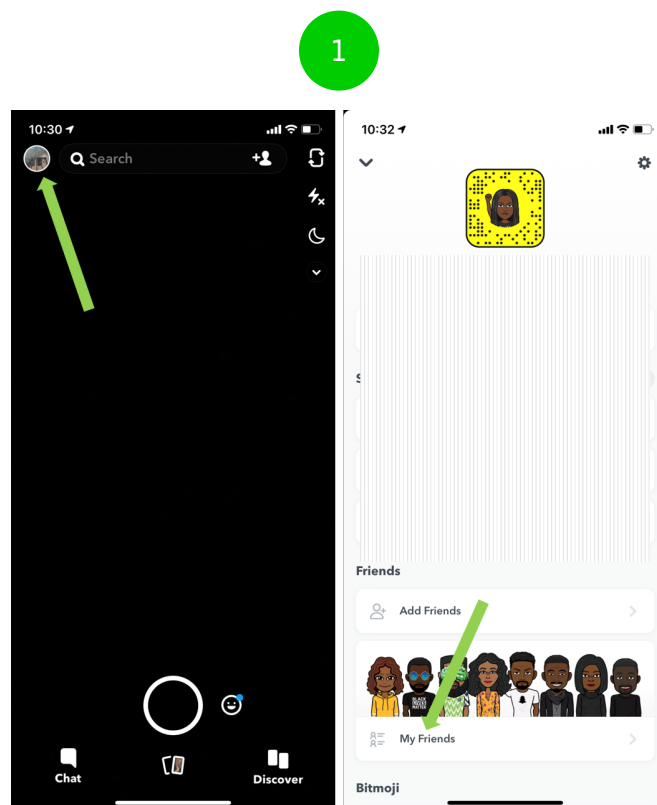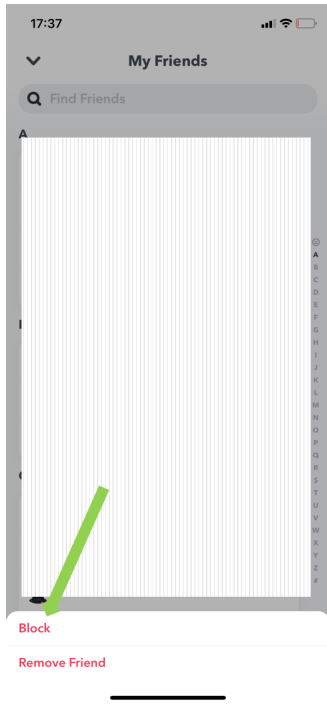
Snapchat guide

16   Set up two-factor authentication Two-factor authentication makes your account more secure. It is an optional security feature to verify that it's really you when you log into your Snapchat account. Tap the Setting icon in My Profile to open 'Settings'. Next tap 'Two-Factor Authentication', then 'Continue' to finish.

2

< Settings

MY ACCOUNT

Password   >

Two-Factor Authentication   >

Notifications   >

Memories   >

Spectacles   >

Lenses   >

On-Demand Geofilters   >

Payments   >

Shazam   >

Apps from Snap   >

Snapcodes   >

Snap Store   >

Partner Connections   >

Language   >

App Appearance   >

< Two-Factor Authentication

How Two-Factor Authentication Works

When logging in, you'll need to provide an extra Login Code after your password.

Your Login Code will be sent via text (message rates may apply) or can be generated in an app.

Once you enter your Login Code, we'll know it's really you!

CONTINUE